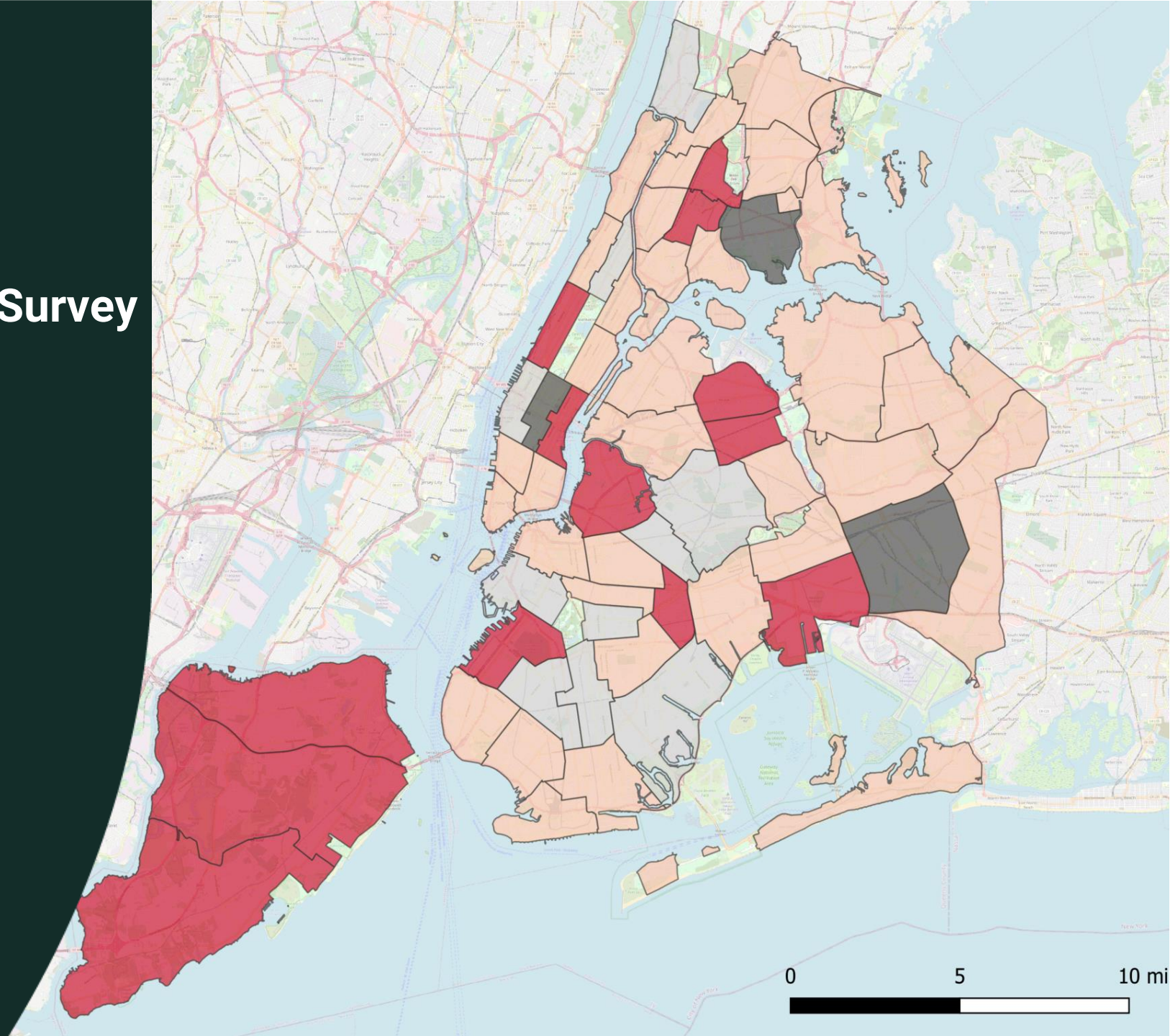




Results for the
2023 New York City Resident Survey
March 2024

Borough & Community Board disparities



Buckets of satisfaction



Sorted the items into four “buckets”

- Happy: Greater than 65% rated positive
- Satisfied: Between 50-64.9%
- Dissatisfied: Between 35-49.9%
- Unhappy: Less than 35%



Quality of Life in NYC | Community Boards by bucket

Map displays the percentage of respondents who rated it as excellent or good



Happy



Satisfied



Dissatisfied



Unhappy

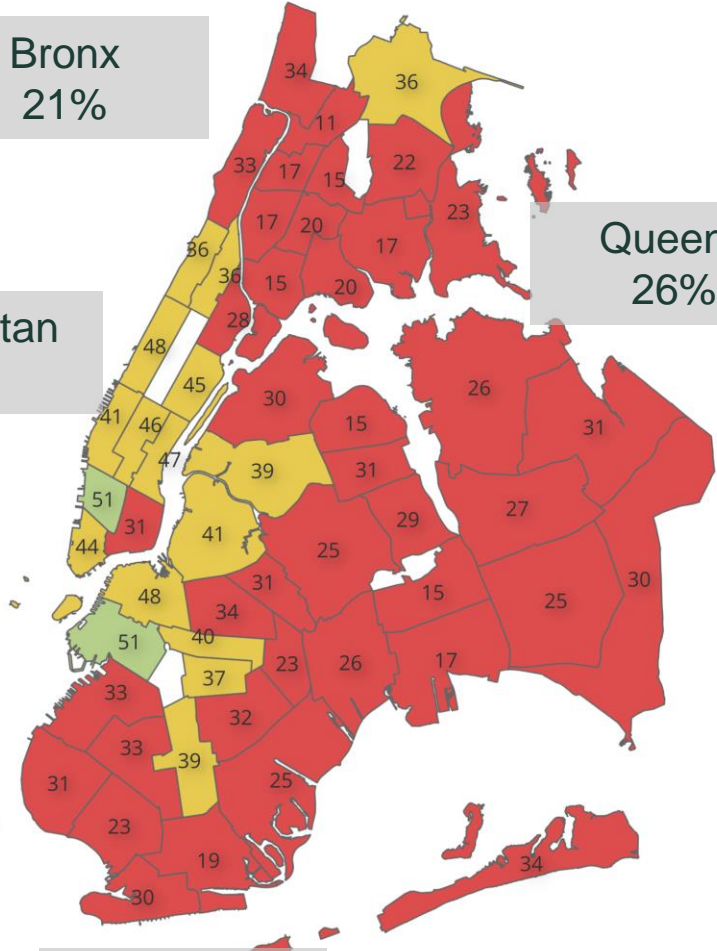
Bronx
21%

Manhattan
40%

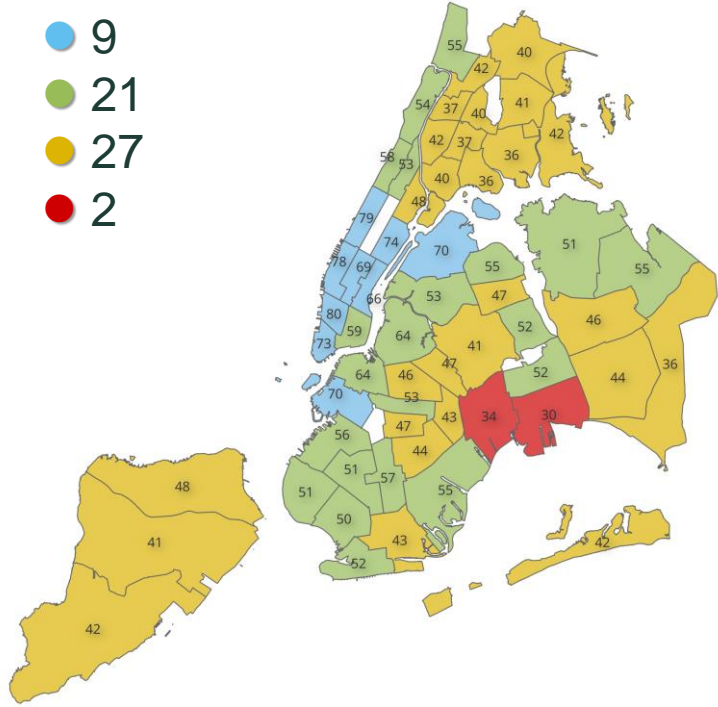
Queens
26%

Brooklyn
32%

Staten Island
24%



2017 Results



Manhattan: 65%
Brooklyn: 52%
Staten Island: 44%

Bronx: 41%
Queens: 48%

Overall quality of NYC government services | Community Boards by bucket



Map displays the percentage of respondents who rated it as excellent or good



Happy



Satisfied



Dissatisfied



Unhappy

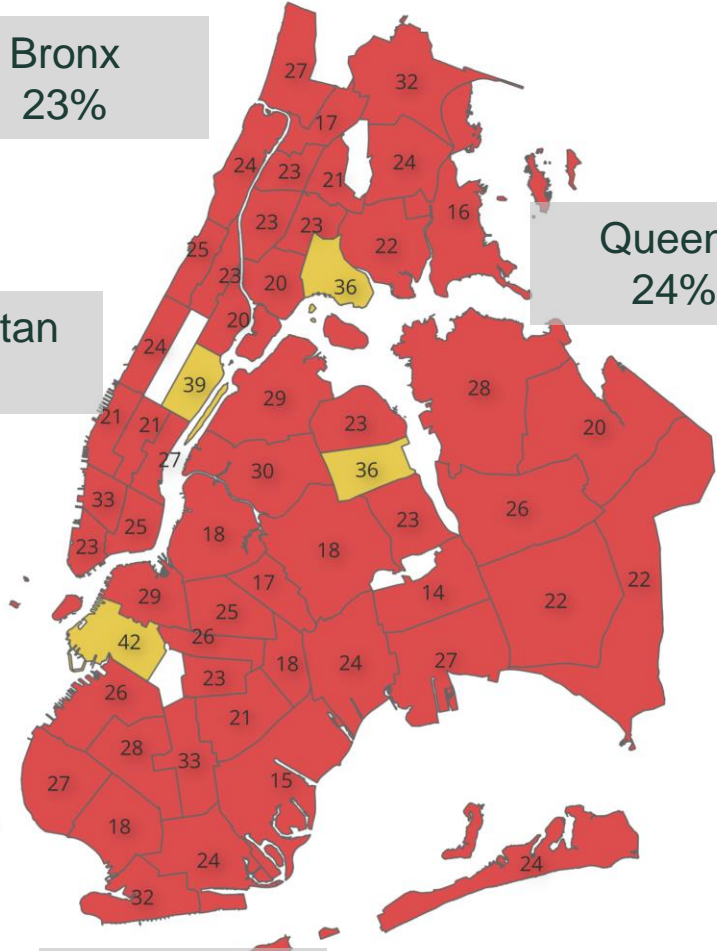
Bronx
23%

Manhattan
26%

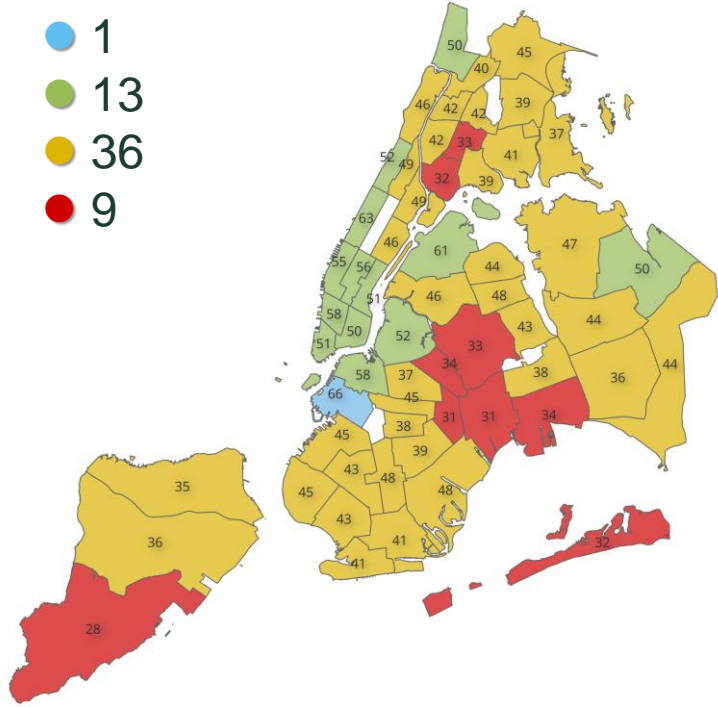
Queens
24%

Brooklyn
24%

Staten Island
14%



2017 Results



Manhattan: 52%
Brooklyn: 44%
Staten Island: 33%

Bronx: 41%
Queens: 43%

Neighborhood as a place to live | Community Boards by bucket



Map displays the percentage of respondents who rated it as excellent or good

14

Happy

17

Satisfied

16

Dissatisfied

12

Unhappy

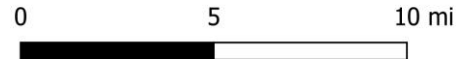
Bronx
29%

Manhattan
58%

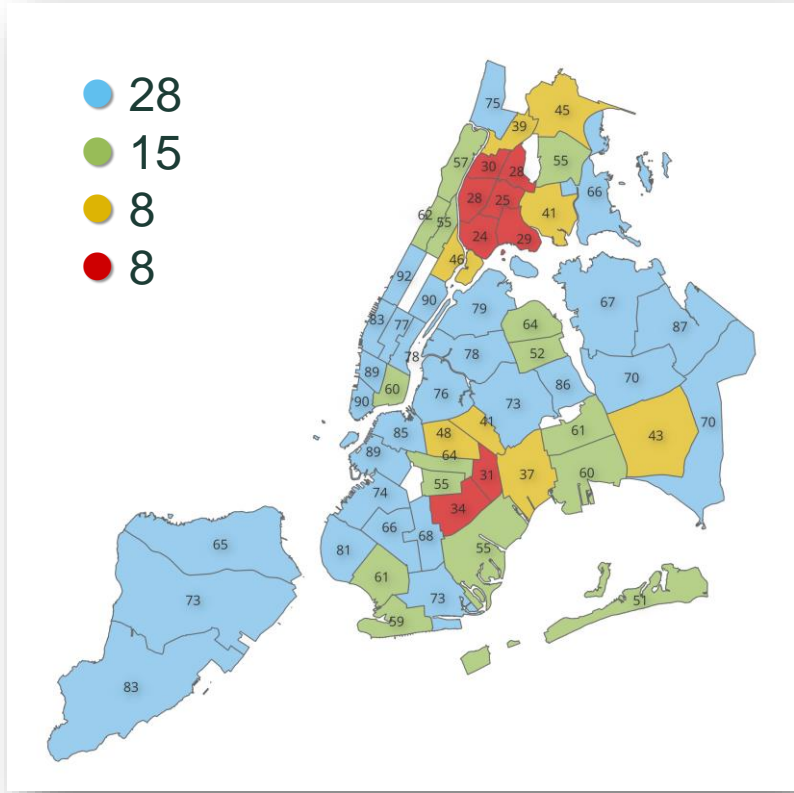
Queens
52%

Staten Island
58%

Brooklyn
53%



2017 Results



Manhattan: 73%
Brooklyn: 61%
Staten Island: 74%

Bronx: 43%
Queens: 67%

Safety in parks and playgrounds during the day | Community Boards by bucket



Map displays the percentage of respondents who rated it as excellent or good

43

Happy

11

Satisfied

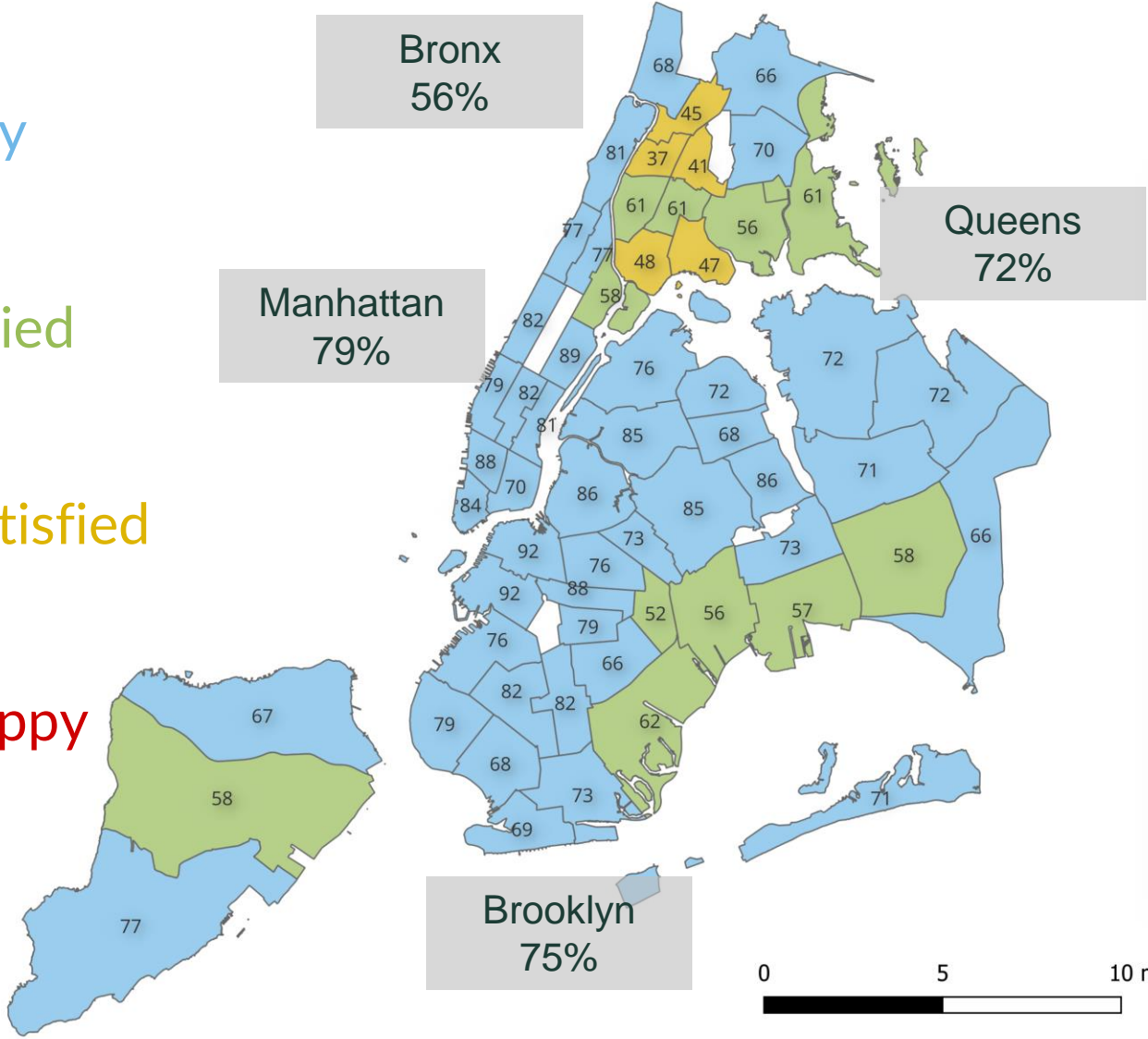
5

Dissatisfied

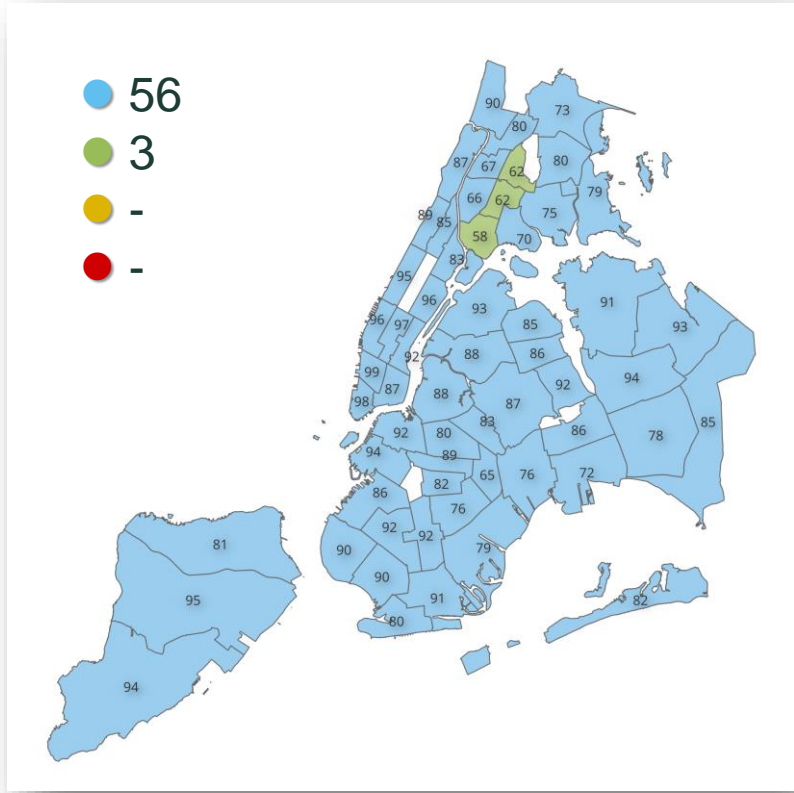
-

Unhappy

Staten Island
68%



2017 Results



Manhattan: 91%
Brooklyn: 85%
Staten Island: 90%

Bronx: 73%
Queens: 87%



Feeling of safety riding a subway at night | Community Boards by bucket



Map displays the percentage of respondents who rated it as very safe or safe



Happy



Satisfied



Dissatisfied



Unhappy

Bronx
16%

Manhattan
29%

Queens
20%

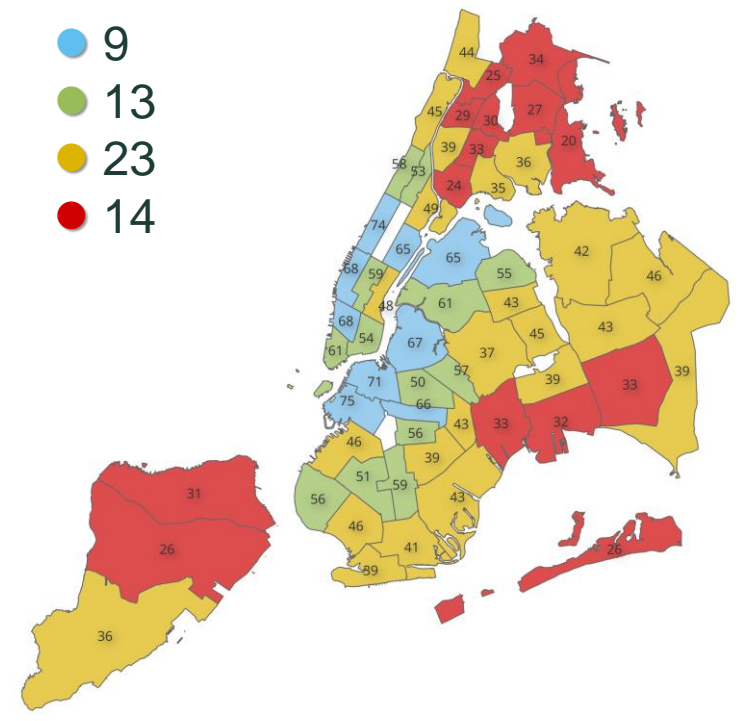
Staten Island
11%

Brooklyn
24%



2017 Results

- 9
- 13
- 23
- 14



Manhattan: 58%
Brooklyn: 52%
Staten Island: 31%

Bronx: 32%
Queens: 44%

Public Safety in your neighborhood * | Community Boards by bucket



Map displays the percentage of respondents who rated it as excellent or good

* 'Public safety' was called 'Crime control' in 2017



Happy



Satisfied

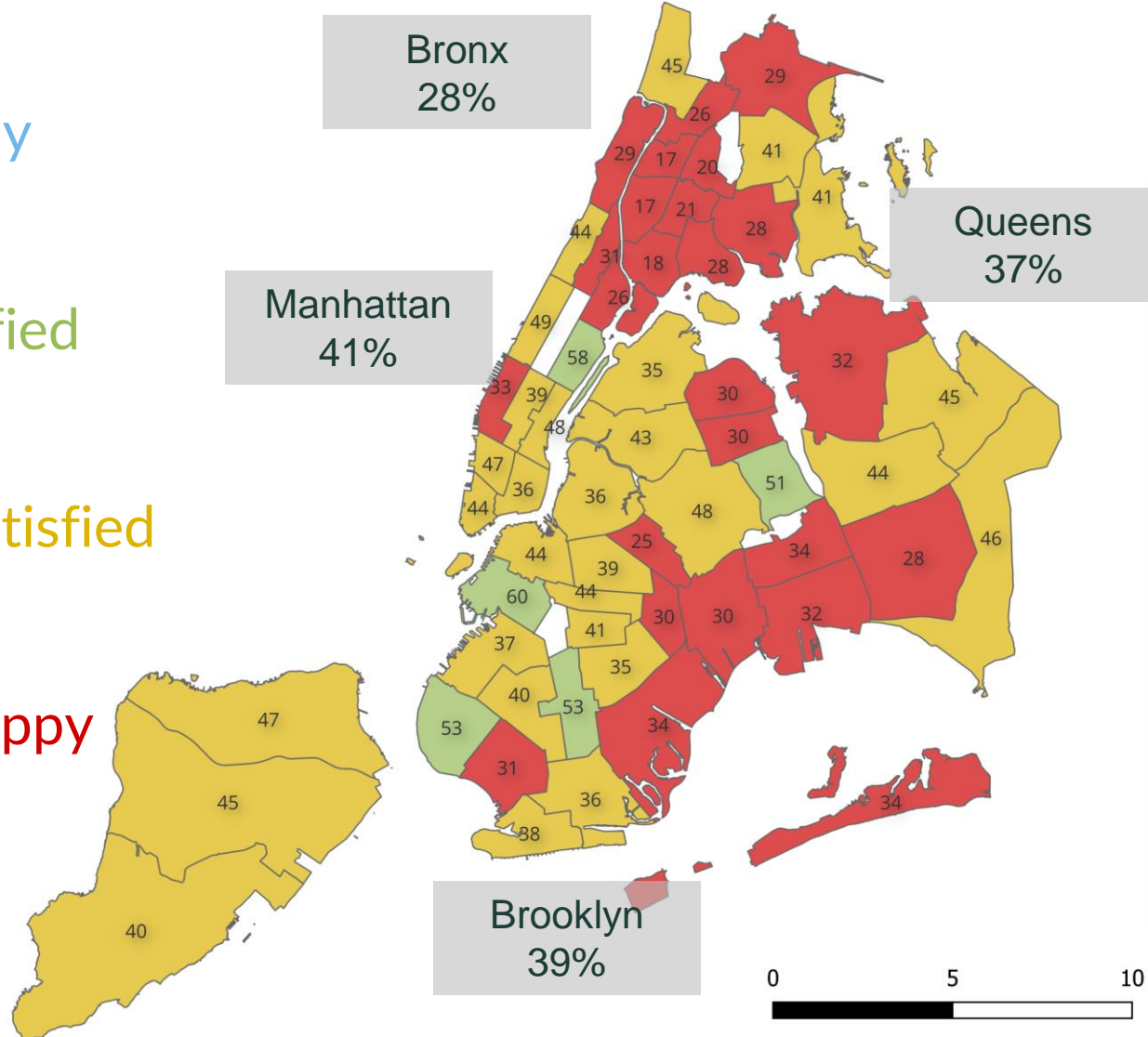


Dissatisfied

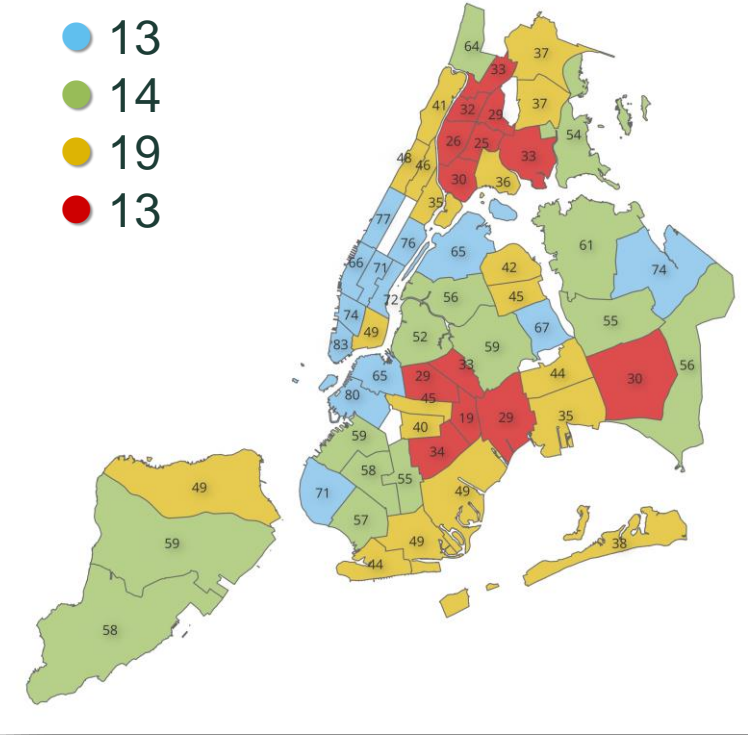


Unhappy

Staten Island
44%



2017 Results



Manhattan: 61%
Brooklyn: 49%
Staten Island: 55%

Bronx: 37%
Queens: 52%

Cleanliness of your neighborhood | Community Boards by bucket

Map displays the percentage of respondents who rated it as excellent or good



1

Happy

9

Satisfied

15

Dissatisfied

34

Unhappy

Bronx
25%

Manhattan
33%

Queens
40%

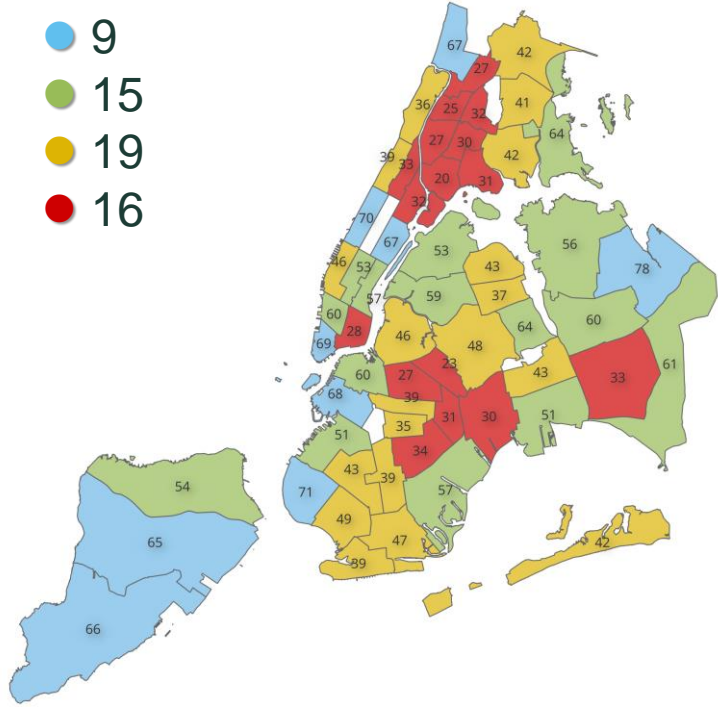
Staten Island
56%

Brooklyn
30%



2017 Results

- 9
- 15
- 19
- 16



Manhattan: 50%
Brooklyn: 45%
Staten Island: 61%

Bronx: 39%
Queens: 51%